

THE MEDIATION CENTRE OF SOUTHEASTERN ONTARIO (MCSO)

RE: CONTINUING EDUCATION OFFERINGS IN NEGOTIATION SKILLS AND MEDIATION SKILLS

The Mediation Centre of Southeastern Ontario (MCSO) this Fall commences the ninth year of offering, twice per year, its 20-hour interactive Courses in Workshop format on “*Conflict Resolution and Negotiation Skills*” (Friday, November 6 through Sunday, November 8) and “*Mediation Skills*” (Friday, November 20 through Sunday, November 22, 2009), leading to the standard 40-hour qualifying certificate in the field, our *Certificate on Alternative Dispute and Conflict Resolution*. Sessions are held at the Queen’s Donald Gordon Conference Centre. See www.donaldgordoncentre.com.

Those considering the Program can reference a posting on the web site, “MCSO Notables (2001 – 2009)”. that will provide an indication of the backgrounds of persons likely to be participating. Also on the web site is a listing of the “Mediation Coaches” who assist with the *Mediation Skills* Course, as well as various evaluations of the Courses.

CONFLICT RESOLUTION AND NEGOTIATION SKILLS (Nov. 6 – 8, 2009)

Introduction to Conflict Theory and Management (Sources, Elements, Stages & Levels of Conflict; Conflict Styles; Power, Rights, Interests & Conflict); Conflict Resolution Theory; Basics of Communication; the Dispute Resolution Process

Literature and Research on Negotiation Theory, Practice & Behaviour; the Conduct of Effective Negotiations (Strategy & Technique; the Negotiation Framework and Elements of Negotiation); ‘Principled’ Interest Based Negotiations. Spring Dates, April 16 – 18, 2010

Instructors:- Dr. John Andrew, Ph.D., Queen’s Urban and Regional Planning; John S. Curtis, Mediator & Lawyer; Ronald R. Price, Q.C., Director MCSO; Maria Stebelsky, M. Ed., Conflict Resolution Practitioner; Judy Tetlow, Youth Diversion Program

MEDIATION SKILLS (Nov. 20 – 22, 2009) Spring Dates, April 30 – May 2, 2010

Learn Mediation Concepts and Techniques, with experienced Coaches for Mediation Skills Training. On Day Three, choice of two from four elective half-day Workshops:-“Organizational Conflict Resolution & Conflict Management Systems”; “‘The Professional Mediator’ – Advanced Techniques”; “Models for Workplace Conflict Analysis and Strategic Intervention”; and “Community Mediation & Transformative Conflict Resolution”.

Instructors – The Honourable Mr. Justice David G. Price, Ontario Superior Court of Justice; Ronald R. Price; Wayne Jackson, M. Ed., Mediator; Joan McLeod, Workplace Conflict Specialist, Correctional Services Canada; Maria Stebelsky.

Subject to availability of places, MCSO can accept registrations for component parts of the two full Courses at pro-rated Fees:- *Negotiation Skills* (Saturday noon through Sunday, November 7 and 8); and *Mediation Training* (Friday and Saturday, November 20 and 21).

The **MCSO Certificate** is accepted as meeting the qualifying requirements to become a Roster Mediator under the **Ontario Mandatory Mediation Program** and for other professional rosters.

Commencing this Fall, qualified persons who have completed the Certificate Program may apply to have posted on the MCSO web site their professional profiles, services and contact information for a new Professional Mediation network being formed as an extension of the continuing service that MCSO seeks to provide for its 'alumni(ae)'.

For more information, including detailed Course Announcements, listing of Instructors` qualifications and of “MCSO Notables (2001 – 2008)”, evaluations of the Program, and Registration Forms, please consult the Centre’s web site www.mediatecentre.com, or contact us by telephone at 1.613.546.6334.